

Quality Policy

Melior Laser Ltd. is an innovative, customer-oriented industrial company. It contributes to the business success of its customers as one of the leaders on the domestic market of sheet metal fabrication and manufacturing sheet metal components with more than 15 years of experience, high technology background services as an enterprise creating value. Company owners and staff strive to reach success by mutually beneficial partnerships and by focusing on customer needs with outstanding customer approach.

Our primary objective is to meet customer needs and expectations fully at all times, also to implement total quality control through continuously developing our processes. For this purpose we introduced and continuously develop our quality system tailored to the requirements of the **MSZ EN ISO 9001:2015** standards.

The most important objective of our company is to grow steadily, taking into account the sustainable development perspectives as well as meeting outstandingly the needs of all interested party.

For this purpose

- Through constant contact with our customers we aim to understand and comply better and better with our customers 'needs;
- The company management provides all necessary human and financial resources to achieve the quality goals;
- In order to achieve our targets we defined methods and introduced measures. Furthermore we monitor their implementation continuously;
- We regularly identify and evaluate the risks associated with our operation, so that our processes remain plannable even in the constantly changing conditions;
- We provide regular training to our colleagues so that they are fully aware of their responsibilities with regards to the activities they carry out;
- For our employees we provide long-term employment, excellent working environment and professional and financial recognition;
- The relevant legal requirements as well as MSZ EN ISO 9001:2015 standard requirements are all met through regulating our processes.

We strongly believe that the definition and achievement of the business goals should be realised keeping in mind the interests of the owners, staff and all the interested parties. We also believe that **fair business practices and activities** through partner satisfaction result in economic success for us not only short term but long term too.

Biatorbágy, 15th August, 2017.


László Lendvai managing director