

Quality and Environmental Policy

Melior Laser Ltd. is an innovative, customer-oriented industrial company, contributing to the business success of its customers as one of the leaders in the domestic market of sheet metal fabrication and manufacturing sheet metal components with more than 20 years of experience, high technology background services as an enterprise creating value. Our company's owners and employees aim to realize the company's achievements through mutually beneficial cooperation with our partners, keeping the needs of stakeholders in mind and maintaining an outstanding customer approach, while making all the effort to minimize the environmental impact of our activities, protect the environment, and prevent pollution.

Our primary objective is to meet customer needs and expectations fully at all times, while continuously implementing total quality control through the ongoing improvement of our own processes and keeping environmental protection in mind. In order to achieve this, we have introduced and continually develop our integrated management system based on the requirements of MSZ EN ISO 9001:2015 and MSZ EN ISO 14001:2015 standards, with its scope covering the entire CNC sheet metal fabrication.

The most important objective of our company is to grow steadily, taking into account the principles of sustainable development and environmental protection while simultaneously fulfilling all the needs of stakeholders and meeting all compliance obligations to the maximum extent possible.

To achieve this:

- > Through continuous communication with our customers, we strive to understand their needs better and meet them more effectively.
- > The company management regularly sets quality and environmental objectives, providing all necessary human and financial resources to achieve these goals;
- We have established methods and implemented measures to reach our quality and environmental objectives, monitoring their progress continuously;
- We are committed to meeting customer, legal, and other requirements;
- > We regularly identify and evaluate risks, opportunities, and environmental factors and impacts related to our operations, ensuring that our processes remain predictable amid constantly changing circumstances;
- We are dedicated to continuously developing our quality and environmentally focused management system, putting our company on a path of continuous growth and keeping it there;
- We are committed to keeping our company constantly thriving by continuously improving our quality management system;
- We offer our employees long-term job opportunities, excellent working conditions, regular training, and professional and financial recognition;

We strongly believe that setting and achieving business objectives should be done with consideration for the interests of owners, employees, and all stakeholders. We are convinced that **conducting our business with integrity and fairness** will lead to economic success for us in the short and long term, as reflected in the satisfaction of our partners.

Biatorbágy, 1st August, 2023.

József Herku managing director